

2020 Guest Policies



The health and safety of our guests and employees has always been of the utmost importance to Coney Island. In order to protect everyone, we are adjusting many operating procedures and implementing new rules to make sure everyone adheres to social distancing best practices. It's impossible for any business to completely eliminate the risk of COVID-19 but these new policies are based on the guidance of leading health experts and will significantly mitigate the potential spread of COVID-19.

Guests who are not comfortable with these policies should not visit Coney Island. Guests who are unwilling to abide by these policies will be required to leave the park and will not be given refunds.

BEFORE ENTERING THE PARK

- ▶ Individuals with cold or flu-like symptoms including but not limited to a fever, persistent cough, and/or a shortness of breath will not be permitted into the park.
- ▶ Individuals who have been in contact with an individual diagnosed with COVID-19 within the past 14 days will not be permitted into the park.

If you experience any cold or flu-like symptoms while at the park, please notify a member of the Coney Island crew immediately.

AT THE PARK

Social Distancing and Health Practices

- ▶ Guests must practice social distancing throughout the park at all times. Guests must remain at least 6 feet away from any individual who is not a member of their household whenever possible.
- ▶ Guests are highly encouraged to wear face coverings at all times when not in the water.

Guest Seating

- ▶ All seating configurations in concreted areas will be placed in configurations at least six feet from one another to align with social distancing. Guests will not be permitted to move any chairs from their preset locations.
- ▶ Guests will be permitted to bring and sit on their own chairs and/or beach towels in the park's grass areas but guests will be instructed to leave at least six feet of space between parties not from the same household. All guest chairs must be easily foldable and must be able to be carried by one person.
- ▶ Due to sanitary concerns, all tables and cooler racks will be removed from the picnic area for the 2020 season.
- ▶ All guests in the picnic area must leave at least six feet of space between parties not from the same household.

Aquatic Areas

- ▶ While in the water, guests may only congregate with members of their own household. All guests should maintain social distancing best practices in the water whenever possible.
- ▶ Face coverings may not be worn in the water as they can become a choking hazard if saturated with water.
- ▶ Guests must maintain social distancing and follow queue markings when in line for aquatic attractions (water slides, diving boards, etc.).

Restroom and Bathhouse Areas

- ▶ Restroom and bathhouse capacities will be limited to comply with social distancing. Please wait outside if a facility's capacity has already been reached.
- ▶ All guests must wash their hands with soap and water for at least 20 seconds before exiting the restroom or bathhouse facility.
- ▶ All guests must remain 6 feet away from other individuals in the facilities whenever possible.

Retail Shops

- ▶ Retail shop capacities will be limited to comply with social distancing. Please wait outside the store if a retail area's capacity has already been reached.
- ▶ All guests must remain at least 6 feet away from other shoppers and staff members whenever possible.
- ▶ Guests may not handle any items in the retail store unless they intend to purchase them.
- ▶ When guests are ready to checkout, they must follow and adhere to the queue markers.
- ▶ Please note that the fitting rooms are closed for the season.

Food and Beverage Concession Areas

- ▶ All guests must remain at least 6 feet away from other guests in the queue whenever possible.
- ▶ All guests must follow the socially-distanced queue setup for all concession areas.
- ▶ All guests must stand in the designated waiting boxes while waiting for their food to be prepared.

Thank you for your understanding and for your adherence to these rules. We are all in this together and your actions protect all of us.

All Coney Island policies and procedures are subject to change and will be adjusted as needed to comply with updated recommendations or guidelines by state and local officials and/or health agencies and updated market conditions.